

Case Study for Automobile Dealer



Kings Auto Riders , Pune

Royal Enfield Dealership

Pune

Case study for Automobile Dealer

myAttendance Cloud Based Software for Automobile Dealers

Overview:

Automobile dealers with multiple location for Sales Showrooms and multiple locations for service centre face many challenges to manage their workforce. With target to achieve highest customer satisfaction , delivering on time sales and support is the biggest task in the industry.

Challenges:

- Planning service delivery
- Managing sales force
- Monitor daily activity from central location
- Reducing overall budgeting
- Improve customer satisfaction

NEED

Need:

- High competition
- Timely Service Delivery
- Statutory compliances
- Technology Revolution

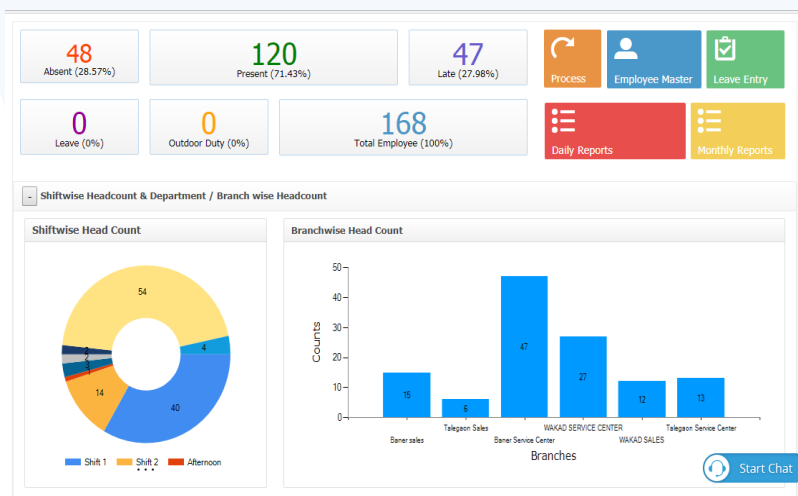


Solution :

At Kings Autoriders delivering quality service to all our customers and ensuring utmost customer satisfaction have been the founding values of our automotive businesses and we relentlessly strive to maintain these values.

Being a leader in Sales and service of Royal Enfield two wheelers in Pune, it is always a challenge to manage timely delivery of vehicles. Since myAttendance cloud software is accessed at central office location and on mobile phone, management and admin take fast decisions if any problem with

workforce at any location. E.g. if mechanics are short available at one location and vehicle service delivery are crucial excess mechanics can be shifted to assure commitments to customer. After implementation of myattendance cloud application, late coming ratio in the organisation is dropped drastically.



“Using myAttendance software on cloud has change the way to manage our workforce of service engineers, mechanics and sale force. Thanks to Valisha Technologies for developing such a wonder full solution” Ms. Sanyogita , HR Manager

Valisha Technologies

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